



PRIME APP

USER MANUAL

GRILL SMARTER EAT BETTER



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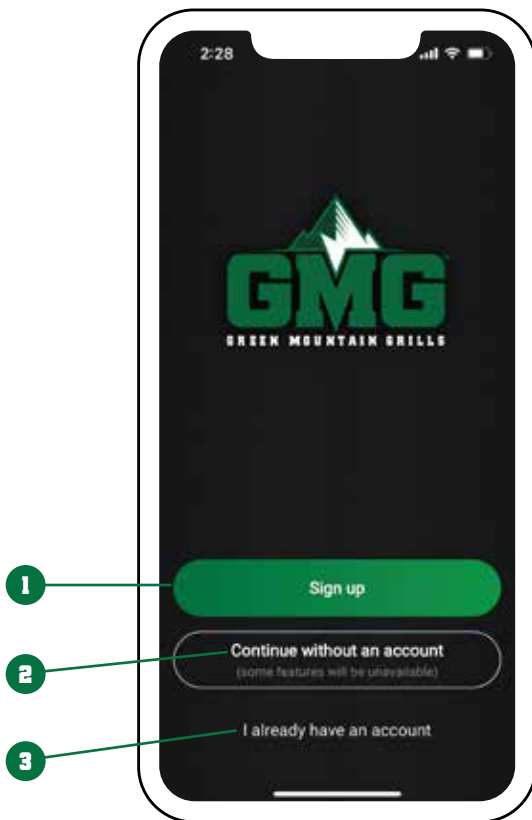
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IMPORTANT SAFETY INFO

PLEASE READ CAREFULLY BEFORE USING THE GMG APP

IF USING A REMOTE CONTROL OR THE REMOTE CELL PHONE APPLICATION TO CONTROL THE OPERATION OF THE GRILL, YOU MUST FIRST MAKE SURE THAT ALL SAFETY PRECAUTIONS OTHERWISE APPLICABLE TO THE OPERATION OF THE GRILL HAVE BEEN OBSERVED PRIOR TO STARTING THE GRILL. MOREOVER, A RESPONSIBLE ADULT FAMILIAR WITH THE OPERATION OF THE GRILL SHOULD BE AT ALL TIMES ABLE TO VIEW THE GRILL, AND IS IN CLOSE-ENOUGH PROXIMITY TO THE GRILL TO BE ABLE TO ADDRESS ANY EMERGENCY CONDITIONS, BEFORE OPERATING THE GRILL REMOTELY.

SPLASH SCREEN



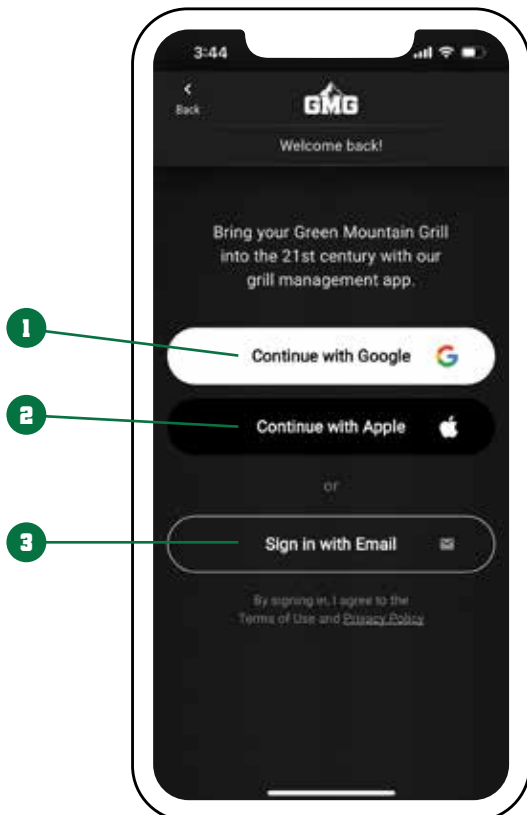
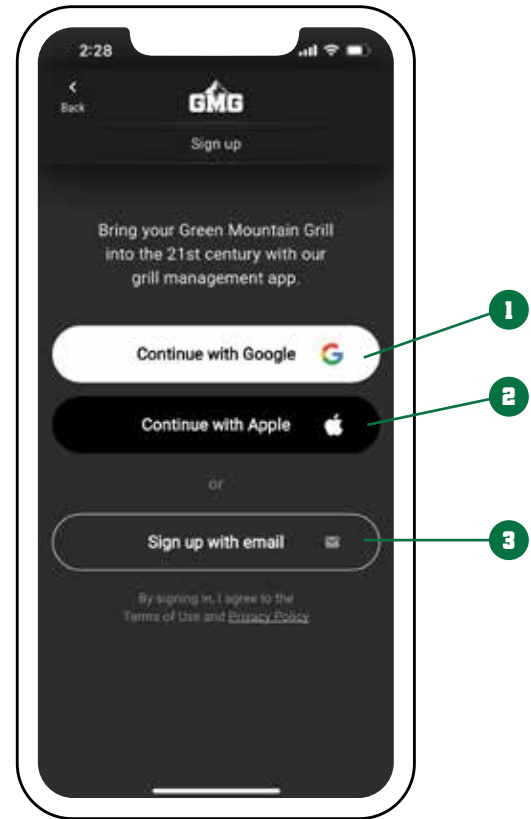
SPLASH SCREEN

- 1. Sign Up**
Create new account using social media or email.
- 2. Continue Without An Account**
Connect to WiFi grill without registering an account
- 3. I Already Have An Account**
Sign in with previously created account

SIGN UP/IN

SIGN UP

- 1. Continue with Google**
Create an account using your current Google Profile
- 2. Continue with Apple**
Create an account using your current Apple ID
- 3. Sign up with email**
Create an account using your email address



SIGN IN

- 1. Continue with Google**
Sign into your account using your current Google Profile
- 2. Continue with Apple**
Sign into your account using your current Apple ID
- 3. Sign in with email**
Sign into your account using your email address

ADDING YOUR GRILL

FIND YOUR GRILL

Please enable Bluetooth on this device prior to selecting **ADD NEW GRILL**. Once selected the user will be prompted to allow GMG PRIME to use your location.



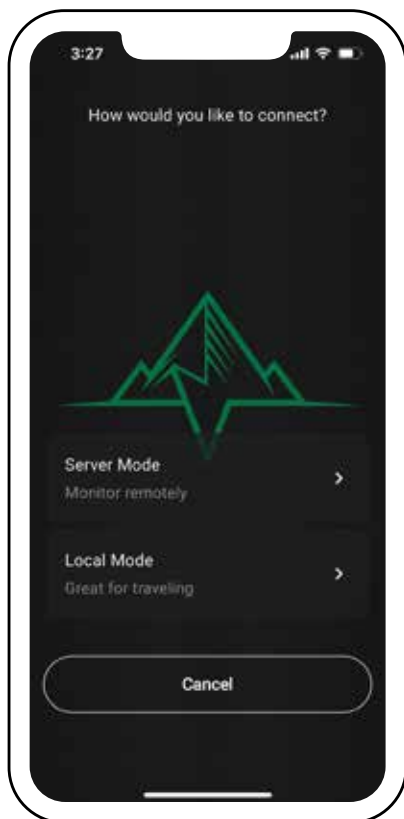
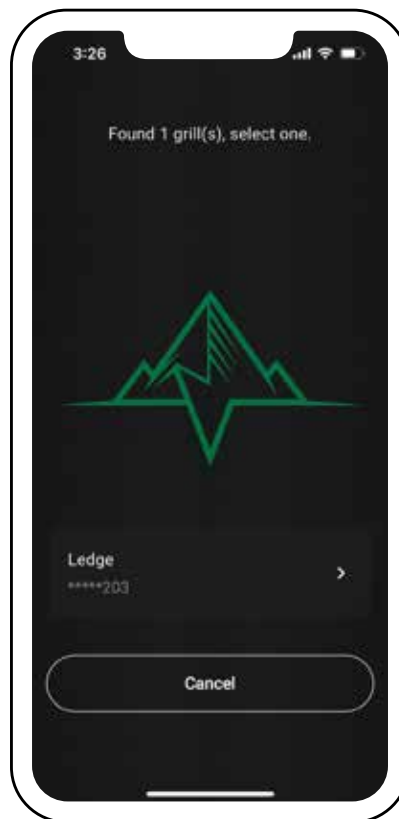
ENABLE LOCATION

Please select either **ALLOW ONCE** or **ALLOW WHILE USING APP**. Selecting **DON'T ALLOW** will prevent you from finding a nearby grill.

Once location has been turned on select **ADD NEW GRILL**. The will begin searching for a GMG PRIME grill to connect to.

ADD NEW GRILL


Select the GMG Prime Grill that corresponds to the last 3 digits of the 8-digit serial number located on the back of your grill. If you are unable to find your grill, please check that your grill is powered on and your Bluetooth is enabled on your phone.



CONNECTION MODES


Server Mode

If you're stepping out of the house and want to keep an eye on your temps, this mode is for you.

 WiFi connection needed

Local Mode

If you're staying within local proximity of your grill or don't internet access, no problem you can still connect via bluetooth.

 No WiFi connection needed



CONNECTION MODES

Server Mode

When connecting via Server Mode you will need a strong WiFi connection to connect your grill to the GMG Server initially. Your phone also needs to maintain good data service while attempting to remotely control or monitor your grill.

Note: Network and password are case sensitive.

Local Mode

When connecting to local mode all you need to do is make sure you have your bluetooth enabled on your phone to connect directly to the grill.

COOKING MODES

Grill Mode

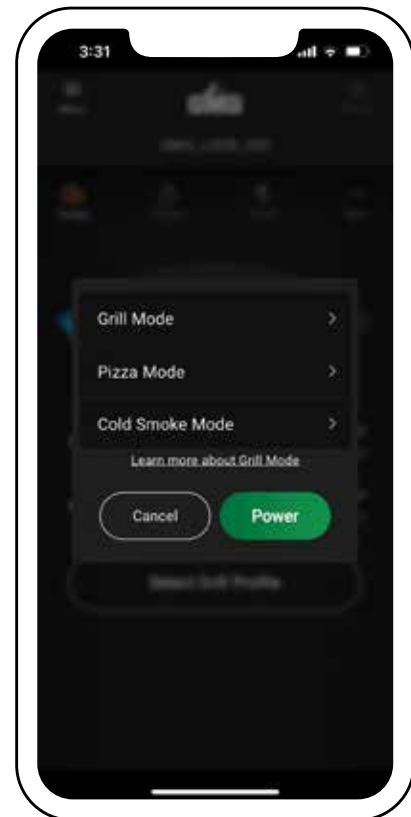
Use Grill Mode for everyday grilling. It can reach temperatures up to 550°F

Pizza Mode

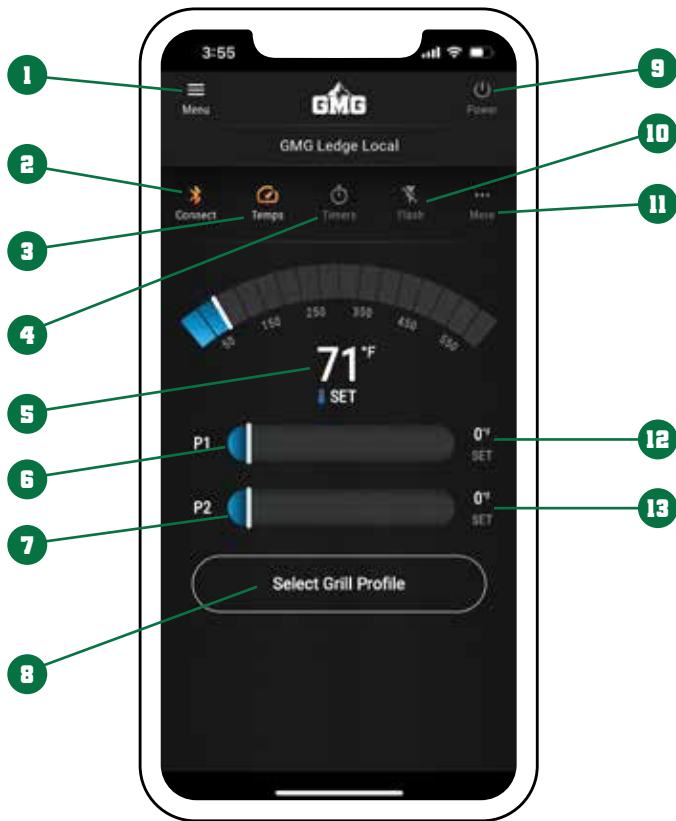
Installation of the GMG Pizza Attachment is recommended when using this mode as it optimizes its functionality. **DO NOT** operate grill at a higher set temperature than 350°F (176°C) with the pizza attachment installed.

Cold Smoke Mode

Cold Smoke mode is only for when using a smoke tube or other 3rd party smoking device to maintain temperatures between 70°F and 90°F. Cold smoking infuses food with the distinctive smoky flavor we love while using minimal heat.



MAIN SCREEN



- 1. Menu**
Select your grill or add a new grill, access profiles, recipes, settings and help.
- 2. Connect Via Bluetooth**
This is only visible in Local mode, enables you to connect or reconnect to your grill.
- 3. Temps**
Brings you to the main screen where you control and monitor your temps
- 4. Timers**
Set cook timers
- 5. Grill Temp**
Control and monitor your grill temp here
- 6. Probe #1 Temp**
- 7. Probe #2 Temp**
- 8. Select a Grill Profile**
- 9. Power on/off**
- 10. Flash**
Turn on/off your phones flash light
- 11. More**
Access heat monitor graph, configure settings for precise calibration, and update your grill firmware.
- 12. Set Probe #1 Temp**
- 13. Set Probe #2 Temp**



TEMP CONTROL

From the main screen tap the temp in the center of your screen. This will pop up a temp control that enables you to set the precise temp you need.

FOOD PROBES

Your grill should've come with a temperature probe attachment. This attachment connects to the front control panel of your grill and weaves into the grill through the left side grill wall. The probe can then be inserted into the food and monitored right from your app. If your grill has 2 probe inputs you can read both probes according to which input they are connected to, P1 or P2.

Setting Probe Temps

You can set a probe temp by tapping SET on the far right side of your probes temp reading. When set, the app will notify you when your meats internal temp reaches your desired setting.





When you tap the MORE button from your main screen you are provided more precise monitoring, configuration, calibration, and ability to check the status and update your grills firmware.

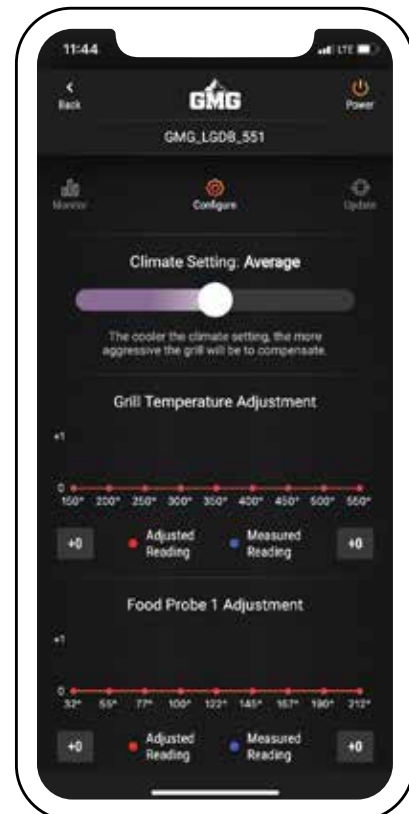
HEAT MONITOR GRAPH

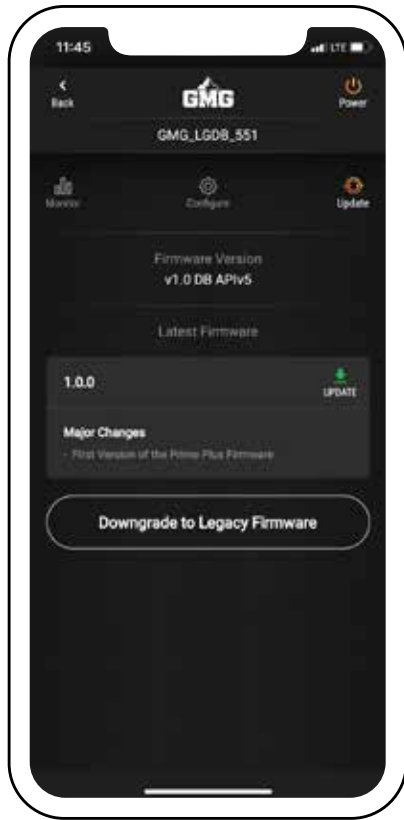
You can also view these temperatures over time with the **HEAT MONITOR GRAPH**. This data gives you a more complete view of your food's cooking journey.

Use the **FILTER RANGE** button to zoom in on a narrower piece of the cooking process.

CONFIGURE

To get the most accurate reading, use the **CONFIGURE** page to calibrate your probes. From here, you can adjust the climate slider and tweak the readings to get more precise results.





UPDATE

The **UPDATE** page lets you install the latest **GMG PRIME** firmware for a smoother, more secure experience.

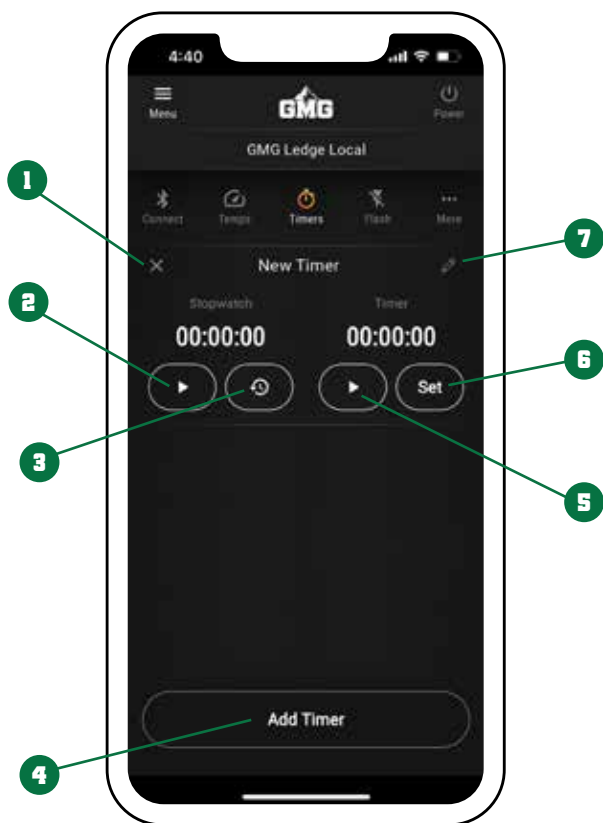
If you don't like the new app or have trouble getting it to work, you can revert back to the old app using the **DOWNGRADE TO LEGACY FIRMWARE** button

TEMP ADJUSTMENT

Select **TEMPERATURE ADJUSTMENT** to calibrate your controller and adjust your temperature. Use it to compensate for any inaccuracies in third party equipment. It works best once the temperature has stabilized.



TIMERS



1. Close Timer
2. Play/Pause Stopwatch
3. Reset Stopwatch
4. Add Timer
5. Play/Pause Timer
6. Set Timer
Opens popup to set timer
7. Name Timer

To add a new timer, click the **ADD TIMER** button and select a duration that works for you. Then, click **SET** to save. Add as many timers as needed to keep track of your meal.

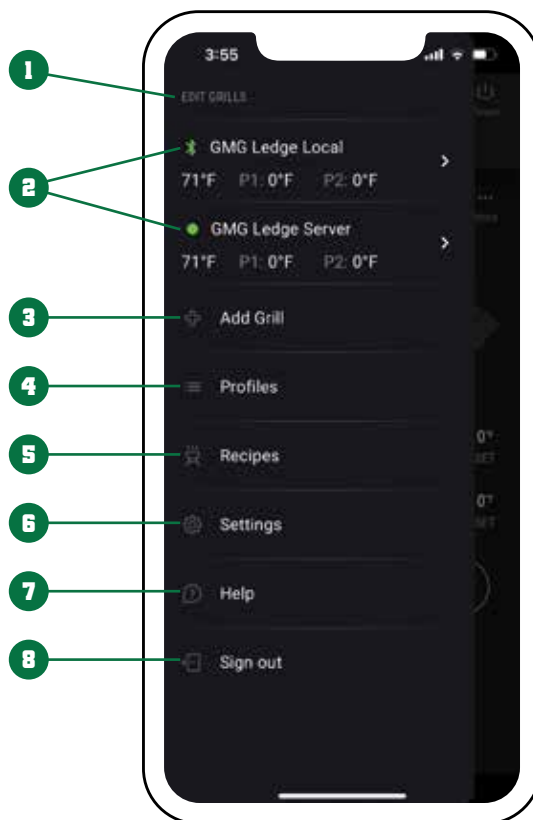
Each saved timer includes a stopwatch and a timer. Press the **PLAY** button to start the stopwatch, and press the **RESET** button to set it back to zero. Otherwise, the stopwatch will count upwards. The timer, on the other hand, will count down toward zero. Unless notifications are turned off, the app will alert you when the timer is complete.

To delete a **TIMER**, tap the X located at the top left corner of each timer. You will be asked to confirm before deleting.

To **RENAME TIMER**, tap the pencil icon located at the top right corner of each **TIMER**. This will display a popup dialog, allowing you to alter the title. Tap **SAVE** and the name will change.

MENU

- 1. Edit Grills**
Select, rename, delete, and manage previously and currently connected grills
- 2. Connected Grills**
View and select grills that you have connected to.
- 3. Add Grill**
Add a new grill to your list
- 4. Profiles**
Navigate to the profile manager where you can create, send, and update profiles for your favorite recipes
- 5. Recipes**
Navigate to the recipe section
- 6. Settings**
Navigate to the global settings section
- 7. Help**
Get the assistance you need with any questions you may have
- 8. Sign Out**
Sign out of your account and return to the login page



CONNECTED GRILLS

#2 above shows what grills are connected. There are 2 types indicator icons next to the grills. Bluetooth icon indicates a grill connected via Local Mode. A dot indicates a grill connected via Server Mode. Green indicator icons = connected. Red indicator icons = not connected.

EDITING GRILLS

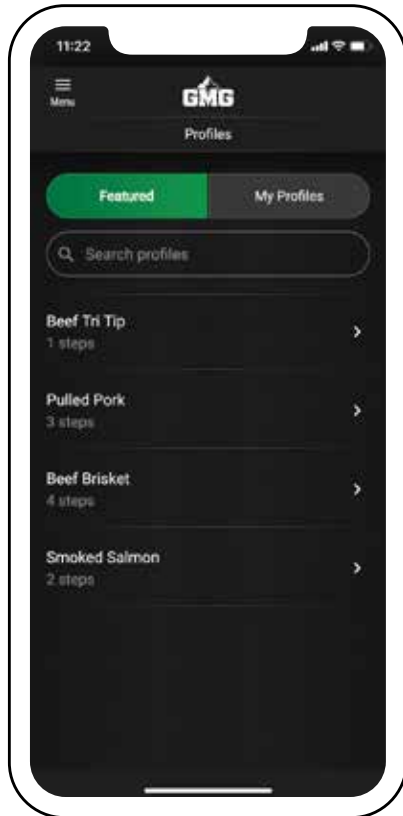
Click **EDIT GRILLS** to modify and reorganize your grills. Then, click on the **PENCIL** icon to **DELETE** or **RENAME** a connected grill.

If you **DELETE** a grill, you will have to reconnect to use it in the future.

You can also **RENAME** a grill whatever you want to make it more recognizable.

Once all changes have been made, select **SAVE CHANGES** to save your preferences.

PROFILES



PROFILES MENU

View and build custom GMG PRIME grill profiles under the **PROFILES MENU**. Each profile includes steps that tell your grill how to cook the food. Saving a profile lets you cook a meal the same way each time.

FEATURED

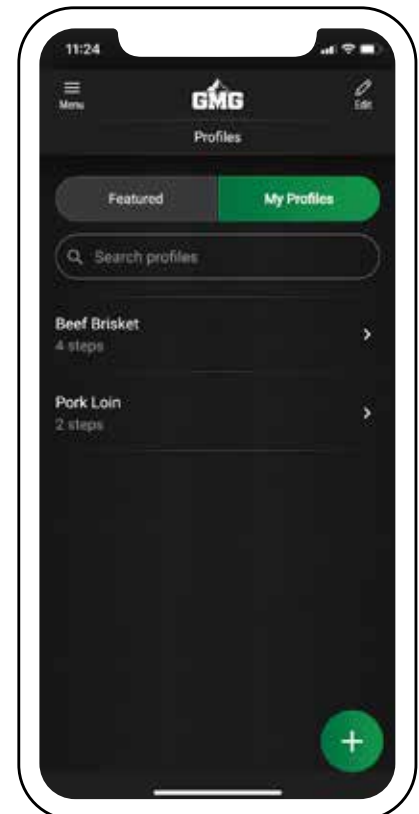
Need inspiration? We've featured our favorite profiles. Try using the **SEARCH PROFILES** box to narrow down your search.

Once you find a suitable profile, tap it to enter and get started.

MY PROFILES

The **MY PROFILES** page includes all the profiles you've made or added to your account. From this page, you can create new profiles, edit existing ones, share them with friends, or start them for your meal.

Can't find what you need? Use the **SEARCH PROFILES** bar to narrow your search.



STARTING A PROFILE

After you select a profile, you can start it on your GMG PRIME grill. Opening a profile reveals this screen.

1. Start Profile

Tap **START PROFILE** to begin the process, starting with Step 1. The app will go down the list and adjust the temperature the same way each time. If a grill is not connected, you will be prompted to connect a grill and try again.

2. Share Profile

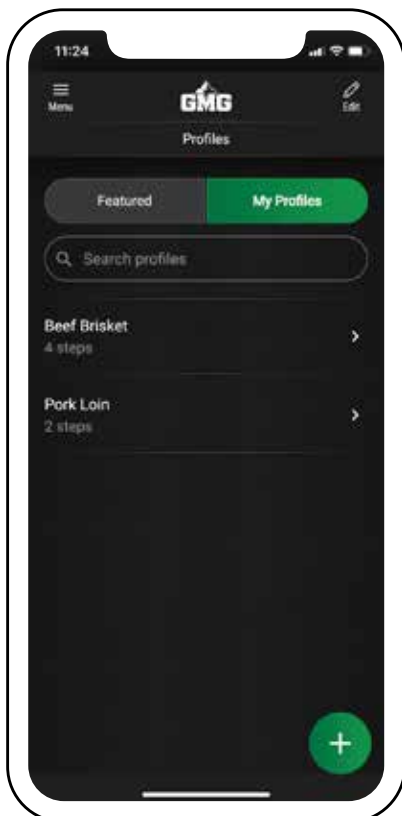
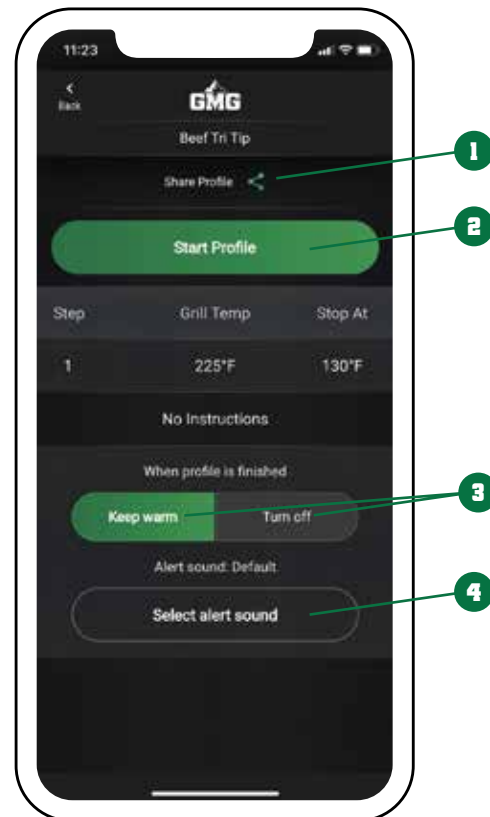
Send the link to this profile directly to friends and family. If the user you send the link to also has the **GMG PRIME** application installed, the link will allow them to open it directly on their device, where they can then add your profile to their account.

3. When profile is finished

Toggle between keeping the grill warm or turning off the grill once the profile has been completed.

4. Alert Sound

A custom alert sound will indicate when a step (or the entire profile) has been completed.



EDITING A PROFILE

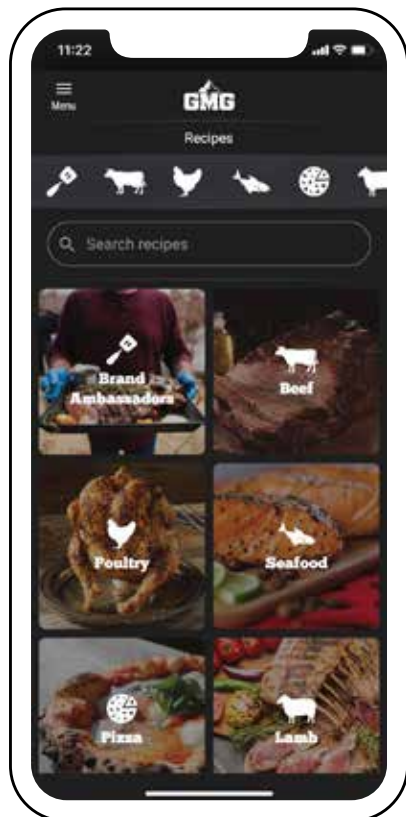
From the **PROFILES** page, click the **EDIT** icon in the upper-right corner to manage your profiles.

When you tap **EDIT**, two more options will be made available to you. **ADD STEP** will create an additional step at the bottom of your profile. Simply add **GRILL TEMP** and **STOP AT** in the pop-up dialogue box. Add more details by tapping **TAP HERE TO WRITE INSTRUCTIONS**.

To remove a step, simply tap the pencil icon next to **STEP**. From the pop-up dialogue, click **DELETE**.

Once all alterations have been completed, tap the **SAVE** button in the upper-right corner to save your profiles.

RECIPES



The recipe section lists some of our team's favorite tried-and-true recipes.

The recipes page includes three ways to find a tasty meal. You can use a category, the search bar, or category search. To explore recipes, click any image for meals within that category.

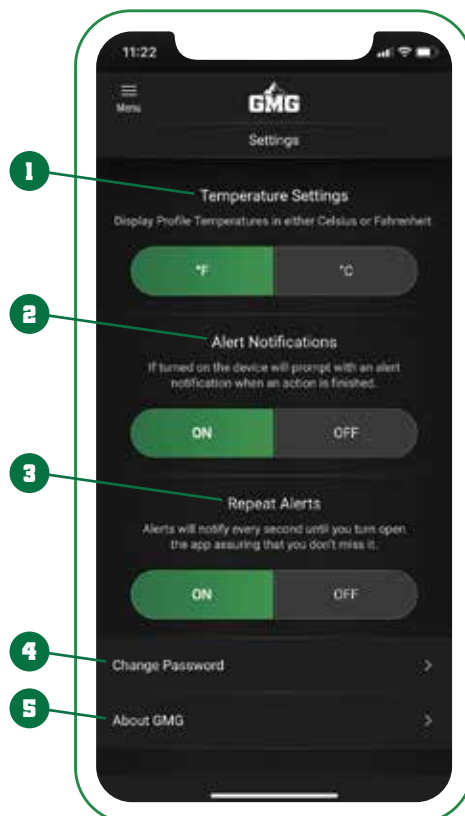
If you already know what you're looking for, simply tap the **SEARCH RECIPES** bar and enter a keyword.

For a more filtered search, pick a category icon before searching. This will filter your search within a specific category.

Once you have found the recipe you are looking for, simply tap that recipe for detailed instructions.

SETTINGS

- 1. Temperature Settings**
Toggles fahrenheit and celsius globally
- 2. Alert Notifications**
Enables notifications sent natively to your device when an action has been completed
- 3. Repeat Alerts**
Alerts users repeatedly to ensure you don't forget about your current grill running
- 4. Change Password**
Allows users repeatedly to ensure you don't forget about your current grill running
- 5. About GMG**
General information about GMG and contact information regarding further support tickets and general questions



FAQS

HOW DO I RESET MY GRILLS CONTROL BOARD?

Peak/Ledge

You can reset the grill by unplugging the grill from the back, holding down the probe 1 button, and plugging it back in while holding the probe 1 button. Continue to hold the probe 1 button until the grill starts counting on the screen. The grill will count from 0-999 and go back to showing off on the screen.

Trek

You can reset the grill by unplugging the grill from the back, holding down the food button, and plugging it back in while holding the food button. Continue to hold the food button until the grill starts counting on the screen. The grill will count from 0-999 and go back to showing off on the screen.

HOW DO I CHECK MY FIRMWARE?

You can check the grill's firmware by unplugging the grill from the back, holding down the UP button button, and plugging it back in while holding the UP button. Continue to hold the UP button until the grill shows numbers on the screen. The grill will show the firmware version and then the serial number immediately afterwards.

WHAT IS THE SERVER MODE INDICATOR LIGHT?

On the front of the digital control board is a small red led light (above green buttons and below Temp Display). When you connect the grill into server mode, this red LED will remain lit as long as the grill is connected to the server. If you notice the LED is no longer lit and you did not remove your grill from server mode, the grill has lost its connection.

HOW DO I HOT START MY GRILL?

To hot start a Prime grill, tap the power button once, when the display reads 0, press and hold the power button and the up button until you see a temperature.

CUSTOMER SUPPORT

Have a question with GMG Smart Control?



Call us at:
530-347-9167 OPT 1



Email us at:
support@greenmountaingrills.com

For troubleshooting and general support check out our support page:



SCAN ME



GREENMOUNTAINGRILLS.COM/SUPPORT



This LIMITED WARRANTY covers defects in workmanship and materials for a period of three (3) years from the date of first retail purchase. During the warranty period, GMG Products, LLC (dba Green Mountain Grills) will replace or repair, at its sole option, any defective Green Mountain grill returned to us, or to one of our dealers, by its original purchaser. Any claims under this warranty must be received by the expiration of the warranty period.

This warranty does not cover problems that result from abuse, accident, misuse, or problems with electrical power. It does not cover cosmetic elements and components, such as paint and other finishes. It does not cover uses not in accordance with the instruction manual. It does not cover commercial use of the product. It specifically excludes products for which Green Mountain Grills has not received payment.

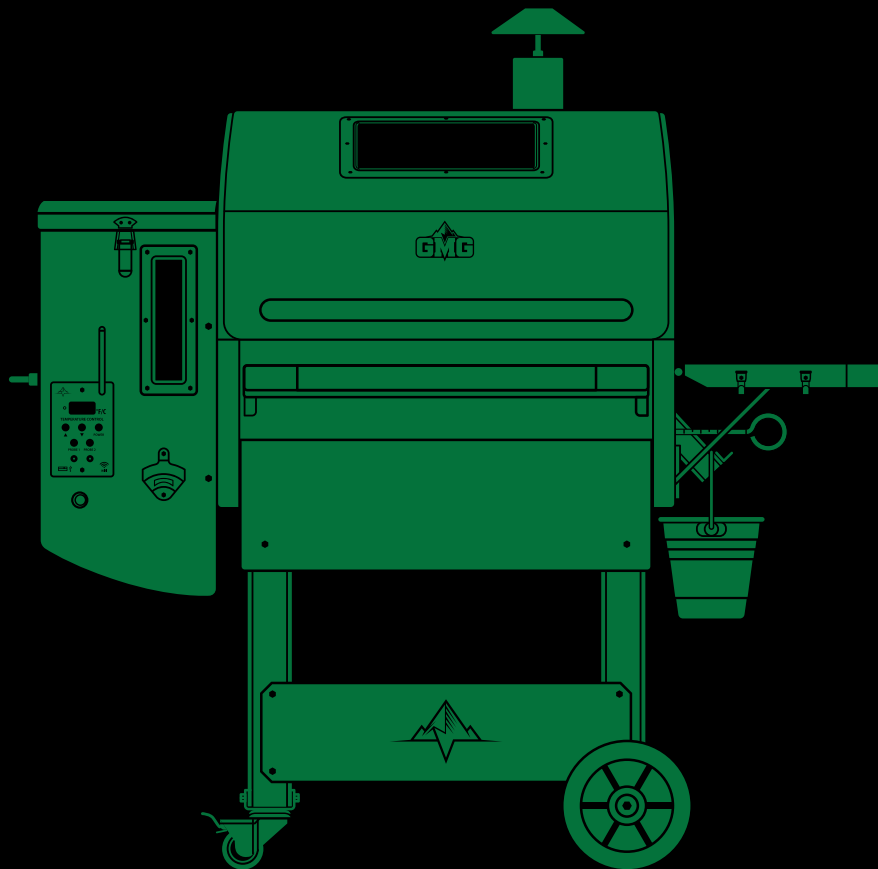
THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS WHICH MAY VARY FROM STATE TO STATE (PROVINCE TO PROVINCE IN CANADA). GREEN MOUNTAIN GRILLS RESPONSIBILITY FOR DEFECTS IN MATERIAL AND WORKMANSHIP SHALL BE LIMITED TO REPAIR AND/OR REPLACEMENT AS SET FORTH IN THIS WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES AND WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED. NO OTHER WARRANTIES ARE PROVIDED.

IN NO EVENT WILL GMG PRODUCTS, LLC (dba GREEN MOUNTAIN GRILLS) HAVE ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER TO THE ORIGINAL PURCHASER OR WITH RESPECT TO ANY THIRD-PARTY CLAIMS FOR DAMAGES AGAINST THE RETAIL PURCHASER OF THIS PRODUCT. SOME STATES (PROVINCES IN CANADA) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THIS MAY NOT APPLY TO YOU.

To exercise your rights under this warranty, contact the dealer from whom you purchased it, or call us at 530-347-9167.

HOPPER LID MUST BE CLOSED
WHEN THE GRILL IS ON

REGISTER YOUR WARRANTY HERE:
greenmountaingrills.com/warranty-registration



FOLLOW THE
GMC NATION



[GREENMOUNTAINGRILLS.COM](https://www.greenmountaingrills.com)